

**F-2017-00011 – Payment and debt collection software (BACS, direct debits)**

10 January 2017

**Summary of request**

The Authority was asked which BACS payments and Direct Debit collection software it uses and to provide details on providers and the tender process.

**HFEA response**

The HFEA does not use any BACS payments and Direct Debit collection software, therefore any further questions could not be answered.