## Performance report

### Strategic delivery:
- ☒ Safe, ethical effective treatment
- ☒ Consistent outcomes and support
- ☒ Improving standards through intelligence

### Details:

<table>
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<tr>
<th>Meeting</th>
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<td>Agenda item</td>
<td>6</td>
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<tr>
<td>Paper number</td>
<td>HFEA (14/03/18) 870</td>
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<tr>
<td>Meeting date</td>
<td>14 March 2018</td>
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<tr>
<td>Author</td>
<td>Helen Crutcher, Risk and Business Planning Manager</td>
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### Output:

- **For information or decision?** For information
- **Recommendation** The Authority is asked to note and comment on the latest performance report.
- **Resource implications** In budget
- **Implementation date** Ongoing
- **Communication(s)**

  - CMG reviews performance in advance of each Authority meeting, and their comments are incorporated into this Authority paper.
  - The Department of Health reviews our performance at each DH quarterly accountability meeting (based on the CMG paper).
  - The Authority receives this summary paper at each meeting, enhanced by additional reporting from Directors. Authority’s views are fed back to the subsequent CMG performance meeting.

- **Organisational risk** ☒ Medium

### Annexes
- Annex 1: Performance report
1. **Introduction**

1.1. The attached paper mainly summarises our performance up to the end of December 2017, with financial data covering January 2018.

2. **Reviewing performance**

2.1. The Corporate Management Group (CMG) reviewed the November and December data at its February performance meeting.

2.2. Overall performance is good. Four indicators are currently classified as red. There is a full discussion of these in the performance report, provided in the annex to this paper.

2.3. As part of its rolling review of all indicators, CMG also reviewed the detailed key performance indicators for HR, Information (IT, Register, OTR) and public enquiries, to ensure that these best reflect actual performance and provide useful oversight. This has not led to substantive changes in the Authority’s summary report but further information about this discussion is provided in the annex.

3. **Recommendation**

3.1. The Authority is asked to note the latest performance report.