

Performance report

Strategic delivery:

- Safe, ethical effective treatment
 Consistent outcomes and support
 Improving standards through intelligence

Details:

Meeting	Authority
Agenda item	6
Paper number	HFEA (24/01/18) 863
Meeting date	24 January 2018
Author	Helen Crutcher, Risk and Business Planning Manager

Output:

For information or decision?	For information
Recommendation	The Authority is asked to note and comment on the latest performance report.
Resource implications	In budget
Implementation date	Ongoing
Communication(s)	<p>CMG reviews performance in advance of each Authority meeting, and their comments are incorporated into this Authority paper.</p> <p>The Department of Health reviews our performance at each DH quarterly accountability meeting (based on the CMG paper).</p> <p>The Authority receives this summary paper at each meeting, enhanced by additional reporting from Directors. Authority's views are fed back to the subsequent CMG performance meeting.</p>
Organisational risk	<input type="checkbox"/> Low <input checked="" type="checkbox"/> Medium <input type="checkbox"/> High
Annexes	Annex 1: Performance report

1. Introduction

- 1.1.** The attached paper mainly summarises our performance up to the end of October 2017, with financial data covering November 2018.

2. Reviewing performance

- 2.1.** The Corporate Management Group (CMG) reviewed the October data at its December performance meeting.
- 2.2.** Overall performance has improved significantly from September data. Four indicators are currently classified as red (down from eight in the last Authority report). There is a full discussion of these in the performance report.
- 2.3.** CMG also reviewed the detailed key performance indicators for compliance and licensing to ensure that these best reflect actual performance and provide useful oversight. This has also led to two changes in the Authority's summary:
- The removal of the count of recommendations from inspection. Inspectors will of course still monitor this and it will be reported to Authority through the state of the sector report on an annual basis, which should better enable the identification of trends.
 - The annualised PGD indicators have been replaced with 3 month rolling averages. This will allow CMG and Authority to review more useful trends in current performance, without this being conflated with issues with applications completed 12 months earlier, as it was felt that such a regular 'snapshot' did not allow for meaningful reflection or analysis.

3. Recommendation

- 3.1.** The Authority is asked to note the latest performance report.